

## ZooLab Competition Terms & Conditions

### 1. Promoter

The promoter of this competition is ZooLab (the "Promoter"). This competition is in no way sponsored, endorsed, administered by, or associated with Facebook, Instagram, YouTube, or Gleam.

### 2. Eligibility

- Open to UK residents aged 18 years or over.
- Employees of the Promoter and their immediate families are not eligible.
- Internet access and valid Facebook, Instagram, and YouTube accounts are required.

### 3. How to Enter

Entrants must complete the required actions via the Gleam competition page, including visiting or following ZooLab on Facebook, Instagram, and YouTube. No purchase is necessary.

### 4. Competition Period

The competition opens on 10 February 2026 and closes on 28 February 2026.

### 5. Prizes

#### Main Prize:

One free online animal meet & greet OR one weekday birthday party experience.

- Weekday birthday party valid Monday–Friday, 9am–5pm only
- Subject to ZooLab's physical coverage and availability
- Redeemed within 6 months
- Non-transferable, no cash alternative

**Runners-Up:**

10 runners-up will each receive one copy of Bunji's Big Clean Up!, delivered to a UK address.

**6. Winner Selection**

Winners selected at random via Gleam and notified within 7 days.

If no response within 7 days, another winner may be selected.

**7. Data Protection**

Personal data used solely for competition administration in line with ZooLab's Privacy Policy.

**8. General**

Terms governed by British law, subject to the jurisdiction of the courts of England, Scotland, and Wales.